

11<sup>th</sup> July 2014.

Dear Sir / Madam,

My husband and I have just returned from holiday in Slovenia and would like to take this opportunity to thank your Company for helping to make it such a lovely time.

The quality of the accommodation and meals in both the Hotel Jezero at Lake Bohinj, and the Grand Hotel Slon in Ljubljana, were excellent and all the staff were so friendly and helpful.

In fact we cannot praise the Hotel Jezero and your representative Masa, in Lake Bohinj, highly enough. We were particularly pleased, and amazed, that on the day of our arrival a member of the hotel staff had stayed late to open up the restaurant, at 23.00, to provide us with a cold supper, as we had missed the evening meal. We certainly didn't expect it and were so impressed that they had gone to the trouble to do this. Masa was also very informative and friendly and went out of her way to assist us.

We were also pleased with the efficiency and the promptness of the transfers between the airport and accommodation, both at Lake Bohinj and Ljubljana. We never had to wait around and the drivers were also helpful and friendly.

Your Company has obviously chosen it's hotels and representatives with care, and to high standards, which is not always the case with some Tour Operators. Please give our thanks to all concerned in making our stay such a memorable one. We would highly recommend your Company and the above hotels to anybody.

Yours faithfully.

*Pat Jones*

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